

Impartiality Policy

HALAL CONTROL shall conduct all its operations in a competent and impartial manner in order to give confidence to all interested parties in regards to its certification activities.

Hence, HALAL CONTROL and its staff acknowledge to treat impartiality - in addition to a strict conformity assessment and competence performance - as an essential requirement. This serves the goal that HALAL CONTROL's halal certification services and its associated halal mark is accepted with the maximum level of credibility and confidence among the interested parties, especially the consumers at both domestic and international level.

In order to achieve, maintain and enhance the said level of confidence in practice, the decisions taken by HALAL CONTROL shall be free of bias and assure objectivity in its conformity assessment, decisions making process and all its supporting operations. Hence it shall not be affected or influenced or corrupted by any threats to impartiality including, but not limited to:

- Integrity – threats arising from the lack of ethics and halal code of conduct
- Competence – threats that arise from lack of competency
- Self-interest - threats that arise from persons acting in their personal interests for self-benefit
- Subjectivity - threats that arise when bias or subjectivity overrules objective evidence
- Familiarity - threats that arise from a relationship that clouds objectivity
- Intimidation - threats arising from internal or external intimidations
- Financial - threats arising from revenue sources
- Discrimination – threats arising from any discriminatory behaviours
- Risk approach – threats arising from neglecting a continuous risk assessment and failure to implement related preventive and corrective actions.

HALAL CONTROL is committed to managing procedures to prevent conflicts of interest, as well as to guaranteeing objective results and non-discrimination, according to the following measures:

- to engage skilled and qualified staff, and to ensure continuous training is carried out effectively in order to perform all main and supporting processes and operations of HALAL CONTROL in a consistent and appropriate manner;
- to perform a continuous risk analysis on threats to impartiality in regards to internal and external influencing factors, operations and interactions;
- to be monitored by an independent Committee to Safeguard Impartiality (CSI) to supervise HALAL CONTROL's related operations;
- not to render consultancy services and/or internal audit services to companies certified by HALAL CONTROL or interested in halal certification; in particular HALAL CONTROL is not:
 - o advising or consulting its clients how to address non-conformities;
 - o suggesting that issue of a certificate would be simpler, easier or less expensive if a specified consultancy organization were used;
 - o providing specific advice or specific training in order to develop and implement a management system or an operational procedure to its clients.
- not to limit in any way, the companies which intend to gain access to HALAL CONTROL certification services;
- ensuring appropriate application of the requirements and principles defined in ISO IEC 17065.

Rüsselsheim am Main, 27.10.2021


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